

**B.B.A. Semester - 5 (Remedial) (CBCS) Examination****Feb/Mar. -2021 (NEW COURSE)****Human Resource Group - Management of Industrial Relations(Elective)****Time: 1:30 Hours****Marks: 42****Instructions:**

1. Figures to the right indicate marks.
  2. There are five questions in the question paper.
  3. Answer any three of the following questions.
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- Q-1 Define the term 'industrial Relations'. Explain the objectives and importance of industrial relations. (14)
- Q-2 What is conflict? Explain the Functional and Dysfunctional outcomes of conflict. (14)
- Q-3 Define the term worker's participation in management. Explain various forms of workers participation in management. (14)
- Q-4 What is power? Explain types or bases of power. How does situation affect one's power? (14)
- Q-5 Write detailed notes (Any two). (14)
1. Functions of a trade union
  2. Principles of collective bargaining;
  3. Forms of collective bargaining;
  4. Stage in Negotiation

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